



March 18, 2020

A note to our guests,

Keeping with our people-first approach, the health and safety of our customers and team members remains our top priority.

Starting Thursday, March 19, 2020, our restaurants across the U.S. will offer drive-thru, carryout, and delivery services only. **Our dining rooms remain open for to-go/carryout only.** You can order at the front counter and take your food to go, or you can order online at [KFC.com](https://www.kfc.com) and pick up your meal at the designated area at the front counter. If you don't want leave your car, our drive thrus will continue to service you, too.

Our Kentucky Fried Chicken Buckets & sides have always been perfect for eating at home, offering Sunday dinner seven days a week. And across the U.S., we'll be **offering free delivery** through April 26 via [KFC.com](https://www.kfc.com). We're using **tamper-evident seals** so that your food travels safely, and with Grubhub delivery orders, **you can now select the option for contact-free delivery** at checkout so you have the safest experience possible.

In addition, you may notice that more of our team members are wearing gloves for their protection and yours. All of these changes are in addition to what we shared with you last week, which you can find [here](#).

That's why, when you come to a KFC restaurant, you may see some things start to look a little different. What's important for you to know is that, while we are putting additional measures in place, we're still here and ready to serve you the Kentucky Fried Chicken you know and love.

Whether it's making today's lunch a little more fun or grabbing a bucket of chicken and sides for an impromptu family game night, or even if you're just looking for a break from what's in your kitchen pantry, we look forward to serving you and your family soon.

Kevin Hochman,  
KFC U.S. President

